



STATE OF NEW YORK DEPARTMENT OF HEALTH

Corning Tower The Governor Nelson A. Rockefeller Empire State Plaza Albany, New York 12237

Antonia C. Novello, M.D., M.P.H., Dr.P.H.
Commissioner

Dennis P. Whalen
Executive Deputy Commissioner

Attachment 1

Dear Parent,

This letter is about Medicaid and Child Health Plus health insurance for your baby.

If you were on Medicaid when your baby was born, then your baby has Medicaid. Your baby's Medicaid will last at least until your baby's first birthday.

If you were not on Medicaid when your baby was born, then your baby does not automatically have Medicaid. Still, your baby and your other children may be able to get low cost or free health insurance from programs such as Child Health Plus. Please call 1-800-698-4543 (toll free) to find out more. Or, you can contact your County Department of Social Services if you would like to apply for Medicaid.

You do not need to read the rest of this letter if you were not on Medicaid when your baby was born. The rest of this letter is only for mothers who were on Medicaid when they had their baby.

- If you told your County Department of Social Services that you were pregnant, you may already have a Medicaid card for the baby. You should use that card for your baby until you receive a new Medicaid card.
- If you do not already have a card for your baby, you will get a Medicaid card in the mail in about 15 days. If you do not receive the baby's card within 15 days, please call 1-877-463-7680 (toll free).
- If your baby's Medicaid card was lost or stolen, you should contact your County Department of Social Services to get a replacement card.
- Even if you are still waiting for the baby's Medicaid card, the baby can get health care services and Medicaid will pay for them. Unless you were in a Medicaid Managed Care Plan when you gave birth, your baby can receive health care from any doctor, clinic, hospital, pharmacy, or other health care provider who takes Medicaid. Once you get the baby's Medicaid card, you should show the baby's card to your health care provider. If you have any problems getting health care for your baby while you are waiting to receive your baby's Medicaid card, please call 1-877-463-7680 (toll free).

- If you were in a Medicaid Managed Care Plan when you gave birth, you must get health care for your baby through that Plan. Please call your Plan to get health care for your baby. The Plan will send you a Plan card for the baby. This is in addition to the regular Medicaid card. You should carry both with you.

However, if your baby weighed less than 2 pounds, 10 ounces when it was born, your baby will not be in your Managed Care Plan, or if you are in a “special needs” plan, your baby will not be in your Plan. **You do not have to go through your Plan to get care for your baby in these cases.** You can go to any Medicaid provider for your baby’s health care. If you have any questions about Medicaid Managed Care, please call 1-800-505-5678 (toll free) if you live in New York City. Call 1-800-206-8125 (toll free) for all other areas of New York State.

- If you were on Medicaid when your baby was born, but you do not want your baby to get Medicaid, you should contact your County Department of Social Services. They will stop Medicaid for your baby if you want.

Please call 1-877-463-7680 (toll-free) if you have any questions about this letter.