



Office of Temporary and Disability Assistance

ANDREW M. CUOMO
Governor

SAMUEL D. ROBERTS
Commissioner

BARBARA C. GUINN
Executive Deputy Commissioner

January 25, 2018

Dear WMS/CNS Coordinator:

The purpose of this letter is to provide local districts with an explanation of the WMS/CNS enhancements that are scheduled to become operational on the Production System on February 18, 2018 unless otherwise noted.

For questions regarding the attached changes, please contact the following individuals at the phone number listed.

Attachment I

Becky Jennings
Lindsay Campbell

Sections I and II

(518) 473-9042
(518) 474-2166

Attachment II

Margaret Gerard
Deadra Ivery

Sections III and IV

(518) 486-7751
(518) 473-9780

Attachment III & IV

DOH Contact: Local District Support Unit

All Sections

(518) 473-6397

Sincerely,

Patty Hanson

Patty Hanson
Center for Employment and Income Support
Programs/WMS

Amy L. Smith

Amy L. Smith, Manager,
Upstate Eligibility Systems
Office of Health Insurance Programs

Attachments

cc: Commissioner
TA & FS Director
MA Director

Section I - Social Security Number Validation

Real time inquiries with the Social Security Administration (SSA) using the SOLQ web service will be utilized during the Upstate WMS clearance process to validate an applicant's social security number (SSN). The results of the match will appear on the clearance report.

This enhanced applicant validation process will be performed any time that the clearance process is run. This process applies to Application Registration, Application Registration Maintenance, and adding an individual to a case.

The change in the SSN validation procedures will apply to TA, SNAP, Medicaid and HEAP applicants.

SSN validation code will appear on the printed WMS clearance report to the right of applicant's last name, and to the left of applicant 's SSN.

SSN validation codes displayed shall be the same validation codes utilized by the SSN validation batch process:

- A - Validation Failed: SSN Not on SSA File
- B - Validation Failed: No Match on Name
- D - Validation Failed: No Match on DOB
- E - SSA Returned Different SSN
- X - SSA Validated SSN/Deceased
- 8 - SSA Validated SSN
- 9 - SSN Failed SSA Validation

If no SSN is provided on the application, automatic validation will not be performed. No value will be displayed on the clearance report.

A return value of '1' will be displayed for the applicant's SSN validation code if the SSA web service cannot be reached or if SSA cannot validate a single name, such as a blank first name on WMS.

The SSN validation batch process will remain unchanged and continue to function as-is. Regardless of the real-time inquiry result, the SSN validation code entry at eligibility determination will remain a 1, or if assigning a previously verified CIN from the Clearance Report, an 8.

Section II – Highest Degree Edit

Highest Degree Code Value "8" Unknown will only be allowed for SNAP Case Types 31 and 32. Entry of Code Value 8 in Case Type = 11, 12, 16, 17 will result in the following new edit:

0315 – HIGHEST DEGREE 8 NOT ALLOWED

Code value 8 not allowed in Case Types 11, 12, 16 and 17

Section III – WMS Edit 1500

WMS edit 1500 governs acceptable combinations of TA individual reason codes (Screen 3) and individual disposition status codes (Screen 5). Workers may refer to the attached chart as a guide to acceptable reason code and status code combinations.

Individual Status 07 Active (Includes Individuals Sanctioned Pro-Rata)	Individual Status 08 Inactive – Non-Applying HH Member	Individual Status 10 Ineligible – Sanctioned Incremental	Individual Status 13	Individual Status 15 Deleted
BE1 – BE3 E73 M72 M74 M77 MN1 MN2 MX1 – MX3 N41 – N43 PX1 – PX3 V30 WE1 – WE3	E90 E94 F92 F93 M33 M98 M99 N66 U44	E21 F12 F15 F17 F19 F21 F22 F30 F40 F76 F84 F86 F88 F90 F91 F94 M71 M76 M78 M79 M97 N20 N31-N33 N49 N50 W35 W40 W44 W45 WP1 - WP8 WS1 - WS8	E95	E72 F60 F61 F63 F64 F66 F75 903

Section IV – HEAP CNS REASON CODE W74; HEAP Heating Equipment Repair and Replacement Denial – Resources

To enhance the tracking of HEAP Heating Equipment Repair and Replacement denials, HEAP Policy revised Reason Code W74 (HEAP Heating Equipment Repair and Replacement Denial - Resources) to include a second selection.

With the use of W74, CNS Screen WCN040 now allows the worker to choose either:

“Resources exceed cost of repair/replacement: Your available liquid resources are \$_____, and the cost of repair/replacement is \$_____.” OR

“Resources exceed limit \$3000: Your available liquid resources of \$_____, exceed the limit of \$3000.”

Workers must choose only one of the available selections and enter the amount(s) associated with the selection.

CNS HEAP Paragraph C0037 language will print based on the worker selection made on CNS Screen WCN040.