



# Department of Health

**ANDREW M. CUOMO**  
Governor

**HOWARD A. ZUCKER, M.D., J.D.**  
Commissioner

**SALLY DRESLIN, M.S., R.N.**  
Executive Deputy Commissioner

July 28, 2017

Dear MA Directors and WMS Coordinators:

On February 1<sup>st</sup>, the WMS Coordinator Letter was sent in regard to the new Pre-Release process for incarcerated individuals. Three exception codes were absent from the list sent to the local districts. The exception codes are as follows:

- 10 – Client in suspend status but coverage code not equal to 26, 07, 18 - Exception code is for NYC only.
- 14 – System transaction could not be created - Districts are directed to review the WINR 5617 report and take appropriate action.
- 15 – Case number not found – Case number did not match for the individual's CIN. Districts are directed to review the WINR 5617 report and take appropriate action.

Below is the completed list of all exception codes for the Prisoner Pre-Release process:

Response Error Code	Response Error Description
00	Processed without error
01	Data on the required field is missing on the file
02	Invalid CIN
03	Client is not on database
04	Client not found in suspend status
05	The release date is greater than 30 days from the transaction date
06	Release code on the pre-release file not equal to 96 or 97
07	The client is not found in pre-release status Not Currently used for Upstate Processing
08	Release code on the update file not equal to 98 Not Currently used for Upstate Processing
09	Release code on the cancellation file not equal to 99
10	Client in suspend status but coverage code not equal to 26, 07 or 18 (NYC only)



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<b>Response Error Code</b>	<b>Response Error Description</b>
14	System transaction could not be created
15	Case Number Not Found
16	No Action Needed
17	Match in Multiple Cases
18	Transaction cannot be processed (pending transaction, lockdown closing, Case Status =14)
19	Recipient has active R/E = PL (THRU date = 99999999)

For questions regarding these changes, please contact the DOH Local District Support Unit at (518)473-6397.

Sincerely,

*Amy L. Smith*

Amy L. Smith  
Upstate Eligibility Systems  
Office of Health Insurance Programs